



[Knowledgebase](#) > [Identity Verification/KYC](#) > [What should I do if my KYC request is not successful?](#)

## **What should I do if my KYC request is not successful?**

Permission Support - 2024-11-12 - [Identity Verification/KYC](#)

If your KYC request is not successful, we will need to perform a manual ID verification.

To proceed, please, fill in [this form](#).

Thank you